

Customer Returns

Please ensure you have read our Returns Policy: https://thevapeguru.co.uk/returns-policy

Simply fill in the form below and return the products to us:

Returns Authorisation Number	
Order Number	
Order Date	
Name	
Address	
Postcode	
Email	
Telephone	

Product to be returned	Quantity	Reason code	Replace or Refund
Notes:	•		

Reason codes:

- 1) Wrong item received
- 2) Poor quality / does not work properly / faulty Please provide details in the notes section
- 3) Damaged item
- 4) No longer wanted / needed
- 5) Different from website description
- 6) Different from website description.

(Please note we reserve the right to inspect the items before approving a refund).

Returns should be sent to:

Customer Returns

Vape Choice Ltd

282 Preston Road

Harrow

HA3 0QA